



Community Newsletter



Join us!

Winter Wonderland

Saturday, December 9
10 a.m. - 6 p.m. | Perris Hill Park

IN THIS ISSUE

City Council Meeting Highlights

November Recap

In the Know | City News

Owner Occupied Housing Rehab
I-215 Landscape Improvements
Property Values on the Rise
Quality of Life Team Update

Business Watch

San Manuel Resort
Theater Square for Sale
Amazon 2.0 Headquarters
Queuing Software

Around Town

Winter Wonderland
Ollie McDonald Senior Showcase
SB Arts Fest 2018

ICYMI

Veterans Day Parade & Salute
Fight Blight Cleanup Day
City Offices Have Moved

Welcome to the first issue of the City Manager's monthly newsletter! San Bernardino is back in business and this newsletter is one of a variety of communication tools we will be using to keep residents and businesses informed on our progress. Over the last several months, San Bernardino has made significant improvements to its finances, service models and governance structure, and we continue to work toward fulfilling the objectives set forth by the Mayor and City Council.

I encourage you to e-subscribe to this newsletter to receive it automatically every month. To sign up for this and other San Bernardino updates electronically, visit the City's website at www.SBCity.org/SBConnect.

Additionally, I encourage the community to get involved by submitting service requests and reporting issues that are impacting our city such as, illegal dumping, graffiti, and crime. GOResponse is a smartphone application that makes reporting convenient and allows the City the opportunity to respond sooner. It also allows the user to submit, track and view service requests. The GOResponse smartphone app can be downloaded at no cost. You may also report these activities and place service requests by calling SB Direct at 909-384-7272.

My focus is on building a safer, more prosperous community, enhancing the quality of life and providing quality service to each of you. I look forward to serving this community for many years to come.

All the best,

CITY OF SAN BERNARDINO

Andrea M. Miller

City Manager

City Council Meeting Highlights

City Council Meetings take place the first and third Wednesdays of the month at 5 p.m. in the Council Chambers, 201 North E Street. For agendas and minutes, visit www.SBCity.org/agendas.

At the November 1 and 15 meetings, the City Council:

- Appointed Juan Figueroa to the Community Development Citizens Advisory Committee.
- Approved a land exchange between San Manuel Mission Band of Indians and the City garnering the City full control of the Carousel Mall site.
- Authorized the City Manager to accept the San Manuel Community Credit Fund Restricted Grant in the amount of \$4,200,000 through 2020. The purpose of this funding is to support the Police Department's efforts to improve police visibility and public safety in the community surrounding the San Manuel Reservation.
- Heard multiple program updates including:
 - Amazon proposal that included the San Bernardino's Carousel Mall District as a potential site for the Amazon 2.0 Headquarters.
 - Development Code Update that is intended to improve the quality of life and increase economic development activity by incorporating state of the art planning principals and practices.
 - California Earthquake Authority's Brace and Bolt home retrofit program. Learn more at EarthquakeBraceBolt.com.



22 nonprofits organizations were recognized for their Common Ground for Peace efforts.



San Andreas High School senior Dylan Anderson was named the City's Student of the Month.



Five CSUSB social work students were named Citizens of the Month. Kery Silva, Elva Silva, Robert Harris, Maura Jeanette Payne and Beatriz Sepulveda were recognized for their significant community service efforts in the Blair Park area.

In the Know - City News

Read more City headlines at www.SBCity.org.

Owner Occupied Housing Rehabilitation Program Now Available

The Department of Economic and Housing Development is actively seeking homeowners in need of property rehab assistance. The Owner Occupied Residential Rehabilitation Program is a forgivable second mortgage loan program designed to assist income-eligible San Bernardino homeowners improve the living conditions of their homes to meet the City's health and safety code requirements, and extend the lives of their homes. To learn more, contact the City's program administrator NPHS at 909-988-5979.



OWNER OCCUPIED HOUSING REHABILITATION PROGRAM

Improving neighborhoods one house at a time.



Property values are on the rise

Property values in San Bernardino have grown by more than 5.8 percent during the past year according to a recent report by the San Bernardino County Assessor's Office.

San Bernardino assessed value increased by \$733 million between 2016 and 2017, and total Citywide assessed value reached its highest mark at \$13.3 billion. The increase in value is attributed primarily to the assessors adjustment pursuant to Proposition 13 and reassessments of properties that were sold prior to January 1, 2017.

The new figures were part of the 2017 Assessment Roll recently released by the Assessor's Office. For additional information, contact the City's Department of Economic and Housing Development at 909-384-7257.



Settlement Reached

The San Bernardino Valley took another step toward the development of recycled water on November 17, 2017. The City of San Bernardino and its Water Department reached an agreement to resolve all current litigation with San Bernardino Valley Municipal Water District and East Valley Water District. Community leaders found common ground to promote water reliability.

As with all major initiative investments, this agreement spurs a transition that will take place over several years. This will shift how wastewater is treated and utilized to enhance the local groundwater supply for nearly 700,000 people within San Bernardino Valley Municipal Water District's service area.

Read more about the joint settlement agreement at <http://bit.ly/2A8skjY>.

I-215 Freeway Landscape Improvements

Beginning July 2018, the San Bernardino County Transportation Authority (SBCTA) will commence landscaping the southern half of the I-215 corridor from Orange Show Road to just south of 9th Street. The approximately three mile stretch will feature a combination of rock, gravel, large boulders and agave plants and palm trees.





Quality of Life Team has tackled more than 2,700 service requests since July 2016

Have you seen SBPD with a Burretec truck rolling through your neighborhood? If so, it's the Quality of Life Team helping to keep SB clean. The Quality of Life Team is made up of SBPD Officers, Parks and Public Works employees that tackle blight, encampments and homeless issues. This year, the Quality of Life Team has addressed over 1,913 illegal dumping and 507 encampment service requests. In October 2017 alone, the Team made 717 non-criminal contacts, provided 413 people resource guides, resolved 160 service requests and cleaned 69 illegal campsites. The Team has also held six #FightBlight Cleanup Days throughout the City.

The best method to report issues is by calling SB Direct at 909-384-7272 or via the GOREquest smartphone app. This will enable staff to distribute the service requests to the appropriate personnel.

Help Keep SB Clean!



Help us stop illegal dumping!

Illegal dumping is a serious matter, reporting violators is the first step in enforcing the law. Report illegal dumping in progress by snapping a picture of the vehicle and license plate and sending it to SBDirect@SBCity.org. Please use caution when capturing the illegal action, **never put yourself in harms way.**

Download the GOREquest Smartphone App

See a light out, pothole, graffiti or other street maintenance issues in your neighborhood?

Connect directly into City Hall and report the issue fast with GOREquest! Just open the app, select your issue, and take a picture - the app knows the location and who can fix it for you. No more time-consuming trips or phone calls. Requests submitted through the app are automatically added to a tracking portal that allows you to check the status of each request.

The app is available free of charge through both Apple™ and Google Play™ stores. Download it today! *Data rates apply.

Christmas Trees

Burretec will collect your Christmas trees placed at the curb on your scheduled collection day beginning December 26 and will continue for approximately two weeks. Trees longer than six feet must be cut in half. Please remove ornaments, tinsel and stands before placing at curbside.

Business Watch



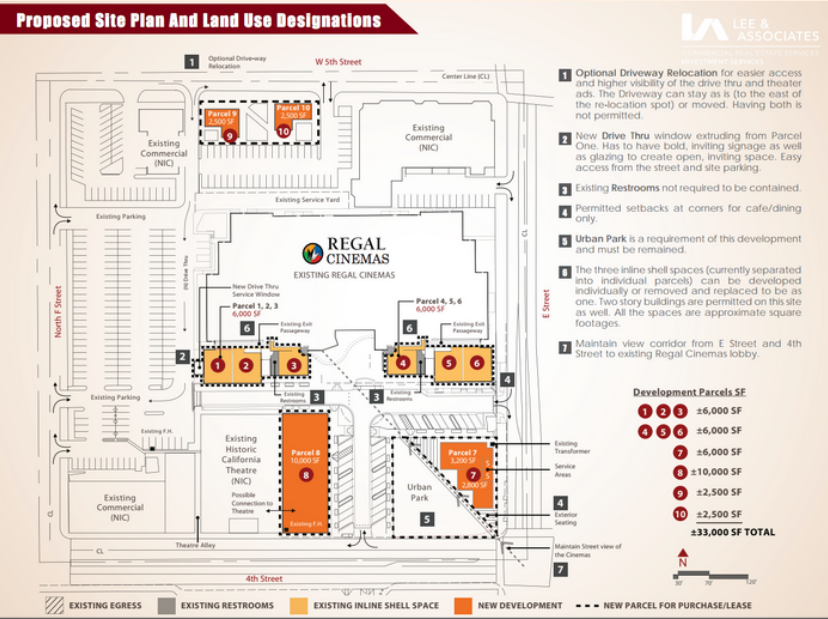
Theater Square for Sale

Lee & Associates Commercial Real Estate Services, Inc. selected as Listing Agent

As part of the downtown redevelopment effort and the City's Long Range Property Management Plan, Theater Square, home to Regal Cinema, is on the market.

Theater Square is a potential ±33,000 SF retail development property consisting of 10 parcels and the successful San Bernardino Regal Cinema. The property location offers easy access to the regional market and a major workforce population that can walk to the site. Daytime population demographics are excellent with over 42,000 people within two-miles. Regal Cinemas and the adjoining California Theatre are the main draws to the site.

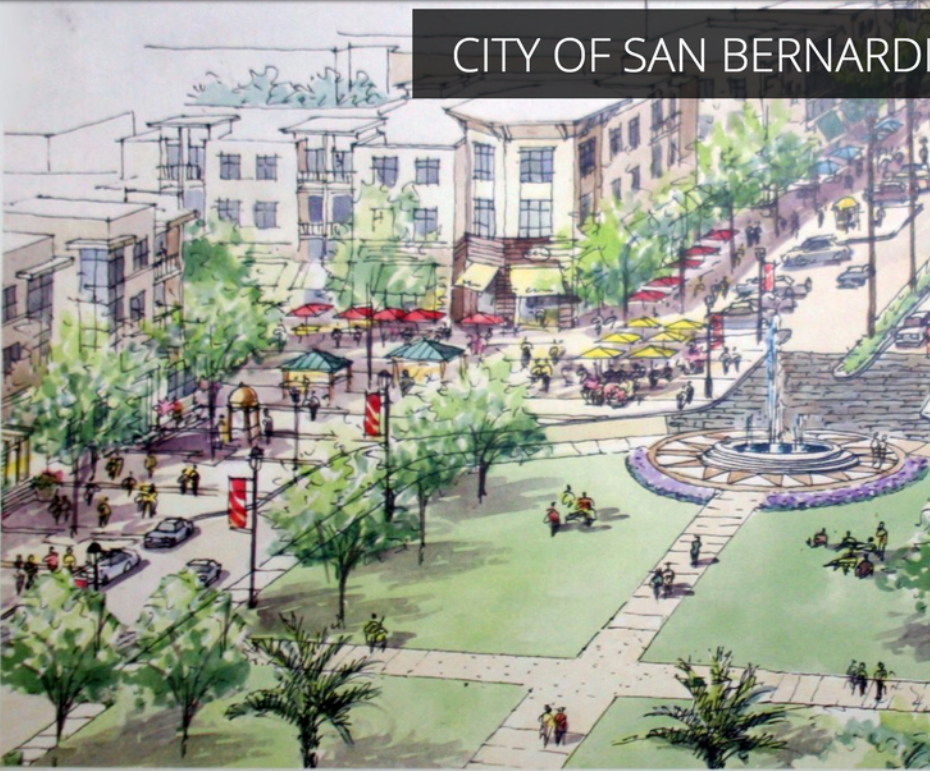
In October, the Mayor and City Council approved real estate broker Lee & Associates as the property's listing agent. Lee & Associates in conjunction with AECOM/Fransen have quickly established a property website and are aggressively seeking a buyer with the expertise to bring more retail options to the downtown area. The proceeds of the sale will go towards the redevelopment of the Carousel Mall site, located adjacent to Theater Square. Learn more at www.SBTheaterSquare.com



San Manuel Mission Band of Indians to Build Resort and Entertainment Venue

On November 7, 2017, San Manuel announced plans to build a 500 room resort hotel, 4,000-seat entertainment venue, and 2,200-stall parking structure adjacent to the San Manuel Casino in San Bernardino. The project is expected to bring more than 1,400 construction jobs and 1,200 venue jobs to the region. The hotel is anticipated to feature 15-17 floors and a resort-style spa and pool, high-end restaurants and more. Stay tuned for more information.

CITY OF SAN BERNARDINO: SITE 3



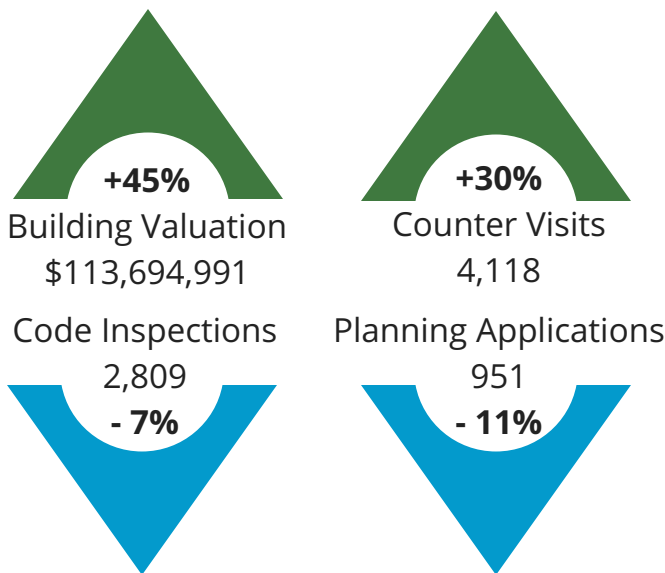
San Bernardino submits joint proposal for Amazon 2.0 Headquarters

The Department of Economic and Housing Development worked in conjunction with the San Bernardino County Economic Development Agency to ensure the downtown Carousel Mall site was submitted as a possible location for the Amazon 2.0 headquarters. The exercise demonstrated that the City of San Bernardino is open and ready for business with a strong collegiate student base, affordable housing, centralized transit and international airport ready to serve. To view our story map visit, www.SelectSanBernardinoCounty.org.

Carousel Mall Plus

Community Development

First Quarter Fiscal Year 2017-2018
July 2017 - September 2017



We're Making the Process Easier

Community Development Department implementing New Service Counter Queuing Software

The Community Development Department which is located at 201 North E Street and is made up of Planning, Building and Safety and Land Use services, sees hundreds of people a month at their public counter. In order to improve the customer service experience, QLess, a queuing software has been installed and is currently being tested. Beginning January 2, 2018, contractors and architects will be able to sign-in remotely and given an estimated wait time.

Purchasing/Vendor Workshop

Always wondered how you can do business with the City of San Bernardino? Join Finance Department representatives for a purchasing/vendor workshop at Bing Wong Auditorium at Feldheim Public Library from 1:30 p.m. to 3:30 p.m. on Tuesday, December 5, 2017.



Around Town

City Calendar

Tuesday, December 5, 2017

- 10:30 a.m. - Santa Visits Feldheim Library
- 1:30 p.m. - Doing Business with the City Workshop at Feldheim Library
- 2 p.m. - Downtown Passenger Rail Project Completion ceremony at the Transit Center
- 9 a.m. - 3 p.m. - SBPD Stuff the Bearcat Toy Drive at the SBPD Station

Wednesday, December 6, 2017

- 10:00 a.m. - Coffee with a Cop at Starbucks, 4140 E Highland Avenue
- 5 p.m. - Mayor & City Council Meeting
Public Hearing - Housing HUD Citizen Participation Plan (CPP) at 201 N E Street

Thursday/Friday, December 7 & 8, 2017

- Ollie McDonald Senior Talent Show Auditions at the Perris Hill Senior Center

Saturday, December 9, 2017

- 10 a.m. - YMCA Christmas Parade at Perris Hill Park
- 11 a.m. - Winter Wonderland at Perris Hill Park
- 3-5 p.m. - A Christmas Carol at Feldheim Library

Tuesday, December 12, 2017

- 10 a.m. - SBPD Biz Watch Meeting at the Arrowhead Events Center

Thursday/Friday, December 14 & 15, 2017

- Story Time with Mr. and Ms. Claus at Feldheim Library

Wednesday, December 20, 2017

- 5 p.m. - Mayor & City Council Meeting

Friday, December 22, 2017

- City offices will be closed in observance of Christmas Eve

Monday, December 25, 2017

- City offices will be closed in observance of Christmas Day

Friday, December 29, 2017

- City offices will be closed in observance of New Year's Eve

Monday, January 1, 2018

- City offices will be closed in observance of New Year's Day

Monday, January 15, 2018

- City offices will be closed in observance of Martin Luther King, Jr. Day

Saturday, January 27, 2018

- 8 a.m. - 11 a.m. - Community Dump Day at Perris Hill Park



Winter Wonderland at Perris Hill Park

Saturday, December 9, 2017 at 10 a.m.

At 10 a.m., the YMCA Christmas Parade will kick-off the event, followed by Winter Wonderland festivities from 11 a.m. to 6 p.m. For more information, visit <http://bit.ly/2zSTeng> or contact Parks at 909-384-5233.

Toy Drives



Tuesday,
December 5, 2017

SBPD is collecting new and unwrapped toys from 5 to 7 p.m. at the SBPD Station located at 710 N D Street. Donations will go to the Salvation Army and Santa Claus, Inc.



December
1 - 24

County Fire is collecting new and unwrapped toys all times of the day at any County Fire Station. Donations will go to Children's Fund of San Bernardino County.



SB Arts Fest 2018 | Saturday, March 24, 2018

NOW ACCEPTING ARTIST APPLICATIONS

Calling all artists! Now through December 15, 2017, the Community Development Department is accepting artist and vendor applications for the 2018 event at San Manuel Stadium in downtown. Please go to www.SBCity.org/SBArtsFest to download the application and follow us at www.Facebook.com/SBArtsFest.

Recreation Schedule & Events

For more information visit, www.SBCity.org/Parks or call 909-384-5233.



Youth Sports

Mini-Ballers Basketball

Ages: 3 - 4
Registration closes January 6
Season begins January 13
Hernandez Center

Youth Flag Football

Ages: 3 - 6
Registration closes March 17
Season begins March 31
Location TBD

Youth Basketball

Ages: 5 - 12
Registration closes December 5
Season begins December 12
Hernandez Center

Adult Sports

Fitness Boot Camp

January 8 - February 21
March 5 - April 13
Littlefield/Shultis Memorial Park

7-vs-7 Flag Football League

Registration closes March 2
Season begins March 18
Hernandez Center

3-on-3 Basketball League

Registration closes February 27
Season begins March 13
Hernandez Center

5-vs-5 Men/Women Indoor Soccer League

Registration closes January 3
Season begins March 15
Norton Gymnasium

5-on-5 Basketball League

Registration closes January 3
Season begins January 16
Norton Gymnasium

7-vs-7 Men/Women Outdoor Soccer League

Registration closes January 3
Season begins January 12
Nunez Sports Park

6-vs-6 Coed Volleyball League

Registration closes March 1
Season begins March 15
Hernandez Center

11-vs-11 Outdoor Soccer League

Registration closes February 26
Season begins March 13
Nunez Sports Park



Senior Services

Thursday, December 7
Ollie McDonald Senior Talent Show Auditions
Perris Hill Senior Center
780 East 21st Street

Wednesday, December 20
Holiday Food Basket Giveaway
Perris Hill Senior Center
780 East 21st Street

Friday, December 8
Ollie McDonald Senior Talent Show Auditions
Perris Hill Senior Center
780 East 21st Street

Friday, December 29
New Years Party & Dance
Fifth Street Senior Center
600 West Fifth Street

In Case You Missed It - ICYMI



Veterans Day Parade & Salute

We are proud of the nearly hundred participants of the 17th Annual Veterans Day Parade who made their way down Mt. Vernon to La Plaza Park for the Veterans Day Salute.

Over 2,800 people attended the event, honoring San Bernardino Veterans including special honorees, SBPD Lt. Lawhead (Marines) the parade grand marshal; Mr. Billy Mitchell (USAF), a longtime local and serves on the board of the Norton Air Force Base Museum; and SB resident, Daniel Gordillo (Navy) who passed away a few months ago at the age of 22.



Fight Blight Cleanup Day

Saturday, November 18
Anne Shirrells Park

Thank you to the volunteers who made our seventh Fight Blight Cleanup Day a success. Anne Shirrells Park trash bins, benches, barbecues and gates received a fresh coat of paint. A space was also cleared out for a community garden.



City Offices have moved out of City Hall

In May 2017, City offices relocated from City Hall to four office buildings due to seismic concerns with the building. In addition to new locations, administrative service hours also changed. We are now open on Fridays.

Please also note our new service hours starting January 1, 2018 will be Monday through Thursday, 7:30 a.m. to 5:30 p.m. and 7:30 a.m. to 4:30 p.m. on Fridays.

Please see the For Your Information section for office locations and ways to stay connected.

For Your Information - FYI

Office Locations

Current Hours: Monday - Friday 7:30 a.m. - 5:30 p.m.

Hours effective January 1, 2018:

Monday - Thursday 7:30 a.m. - 5:30 p.m.

Friday 7:30 a.m. - 4:30 p.m.

Vanir Tower

290 North D St, San Bernardino, CA 92401

CITY INFORMATION CENTER/VISITOR CHECK-IN

Mayor

City Council

City Attorney

City Manager

Finance

SB Direct Call Center

201 North E St, San Bernardino, CA 92401

SPACE 201A - THREE-STORY BUILDING

Entrances located on E Street, next to Big Five and the southwest corner of the parking structure rooftop level

Community Development

- Administration
- Building & Safety
- Code Enforcement
- Land Development
- Planning

Information Technology

Multipurpose Room

Public Works

- Administration
- Engineering
- Off-site Permits
- Real Property
- Traffic Division

Council Chamber

City Cable Channel Studio

- Inland Empire Media Group

SPACE 201B - ONE-STORY BUILDING

Entrance located on E Street (near 2nd street)

Business Registration

Parks, Recreation and Community Services

215 North D St, San Bernardino, CA 92401

*VISITORS CHECK-IN AT VANIR TOWER

City Clerk

- Passport services

Economic & Housing Development*

Human Resources*

710 North D St, San Bernardino, CA 92401

San Bernardino Police Department

Admin. | 909-384-5742 / Dispatch | 909-383-5311

555 West 6th St, San Bernardino, CA 92410

San Bernardino Public Library | Admin. Offices | 909-381-8201

1350 South E St, San Bernardino, CA 92408

Water Dept. Customer Service Offices | 909-384-5095

Water Emergency (24 hours) | 909-384-5141

Ways to Connect



SB Direct

909-384-7272



www.SBCity.org



Mobile App

GORequest



Channel 3

(IEMediaGroup)



City Information Center

290 North D Street



SBCConnect

AM1610 radio



Follow us



@SBCityGov

@SBCityLib

@SBCityWater

@SBParksAndRecreation

@SanBernardinoPD

@SanBernardinoCountyFire

IEMediaGroup (YouTube)

Holiday Operations Calendar

In observance of the holidays, City administrative offices will be closed on the following days:

2017

Friday	Dec. 22	Christmas Eve
Monday	Dec. 25	Christmas Day
Friday	Dec. 29	New Year's Eve

2018

Monday	Jan. 1	New Year's Day
Monday	Jan. 15	Martin Luther King, Jr. Day
Monday	Feb. 19	All Presidents' Day
Monday	May 28	Memorial Day
Wednesday	July 4	Independence Day
Monday	Sep. 3	Labor Day
Monday	Nov. 12	Veterans Day
Thursday	Nov. 22	Thanksgiving Day
Friday	Nov. 23	Day After Thanksgiving
Monday	Dec. 24	Christmas Eve
Tuesday	Dec. 25	Christmas Day
Monday	Dec. 31	New Year's Eve